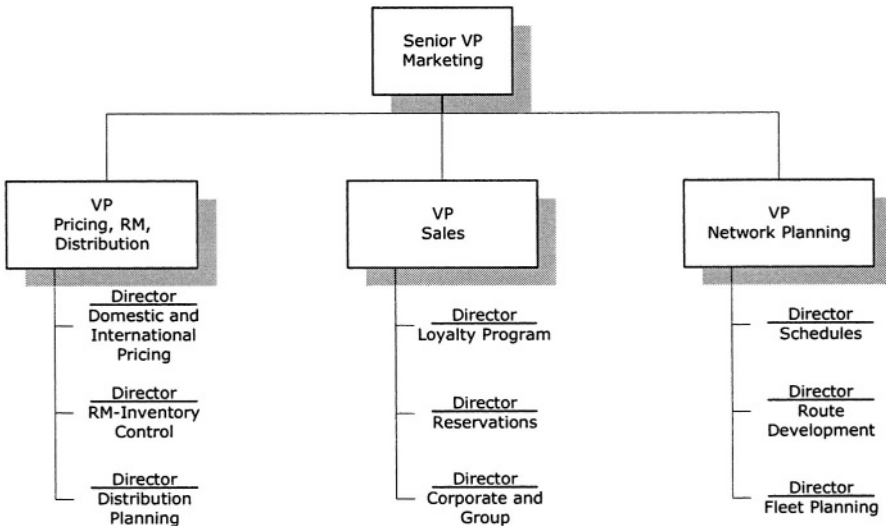


Sample Airline RM Organizational Chart



Sample Hotel RM Organizational Chart

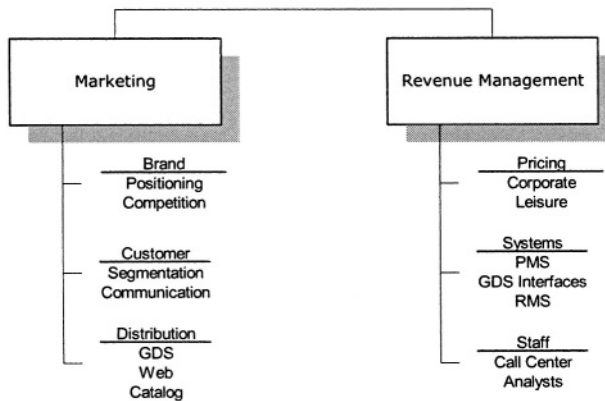


Figure 11.11. Sample organization charts for RM departments.

lysts are most often organized on a regional basis. Figure 11.11 shows some typical organizational charts in RM industries.

Each such organizational design involves a tradeoff; reducing the complexity of the decision-making task by decomposing the problem versus maintaining synergy and coordination among decisions by expanding the domain of control. There is no perfect solution to this problem, and different firms have had success with different organizational designs.